

The Leading Edge

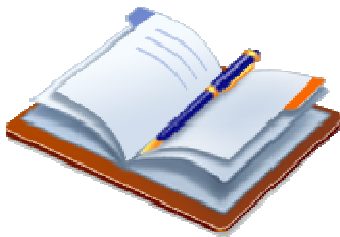
Adaptive Business Solutions, Inc.

Open Systems Customer Excellence Conference

We hope you'll join us for the Customer Excellence Conference October 10-12! The conference will be held at Marriott City Center in downtown Minneapolis. You can expect:

Well attended sessions on OSAS & Traverse products as well as general business & accounting sessions
Networking with other OSAS and Traverse users
Information to help you make the best decisions about options for upgrades and adding new tools
A great stay I friendly Minneapolis filled with good times and new friends

For more information on the conference, call ABS at 317-487-6402 or Open Systems at 800-328-2276 ext. 5708.



Remote Support Options

ABS has recently added another option for remote support with the GoToMeeting service. This is a service to which ABS subscribes, and permits simultaneous viewing of the desktop and all applications by both your local operator and our support personnel. Unlike an "RDP" connection, your operator must enable our connection at the time support is requested. An advantage over an RDP connection is that your operator can not only see what we're doing, but interact via keyboard and mouse if required.

Not all PC operating systems are supported. Specifically, there is no support for Windows 98 and only limited support for Apple iMac operating systems. While there is a cost to ABS for this subscription, there are no direct client costs, no client subscriptions, and no client license fees for this software. The "bottom line" is that this tool permits us to get your staff operational again more quickly while reducing the cost of our support.

Please let us know if you have a similar need to access desktop PCs from a central location.

2007 Indiana Tax Rates

ABS has assumed support for many clients over the years. While performing end-of-year tax updates, we have noticed that some clients are not computing Indiana state and local taxes "quite" right. Indiana is somewhat unique in that we have different Dependent and Personal Exemption amounts with are both exempt from state and local taxes. We have found many legacy installations that do not take both of these exemptions into consideration. As we approach year-end, it would be good to look at your STXIN and LTXINxx tax tables to see if they reflect both of these exemption amounts. Remember that while Open Systems provides an annual update for federal and state taxes (formula and rates), local tax formula and rates are not automatically updated. If your tax tables do not reflect both exemptions, or you're unsure what to look for, contact ABS prior to applying your 2008 Payroll Tax Update and we'll help you verify the local Tax Tables and Formula.

FACTS: Only the Indiana counties of Lake (45) and Sullivan (77) do not have a local income/option tax! Employees living in those non-adopting counties who work in an adopting county must withhold at the non-resident rate for the adopting county. Employees living in the other 90 Indiana counties will pay at the resident rate for the county in which they **live** (as of January 1 each year) for the entire year, regardless of any change of residence that takes place that calendar year.

Time Zone Changes

Remember that our time changes back to "Standard Time" on Sunday November 4th.



Windows Vista

We are beginning to see Windows Vista workstations in our clients' networks. While Microsoft XP Professional is still widely used and available, Vista will work as a client PC if it is the correct version... do not expect the "Home" versions to work in a corporate network! If you decide to go with Vista, select either the Vista Business or Vista Ultimate operating systems to avoid networking limitations. Be aware, though, that Vista may require updating of other software (especially antivirus suites such as Norton Antivirus) not just on the one PC, but throughout the network.

Traverse and MS Office 2003 Service Pack 3

On September 18th Microsoft started making SP3 for Office 2003 available via the Windows Update process. **If you are using TRAVERSE on a workstation using the full version of Access 2003, installing this update will render the TRAVERSE software inoperable. It is not possible to uninstall or rollback the service pack installation.** To restore a system to its previous state will require that MS Office 2003 be reinstalled and the first two service packs added.

Open Systems strongly recommends that you do NOT install this service pack at this time. An update will be provided once the nature of the problem and a resolution has been determined.

OSAS 7.5

Open Systems is expected to announce the release of OSAS 7.5 at the upcoming Customer Excellence conference. Whereas OSAS 7.0 primarily enhanced the underlying foundation, version 7.5 will bring several new features to the user. Some of these are anticipated to be:

- ◆ Drill-down from summary to detail in AP, AR, GL, IN, JC, PA, Bill of Material, more
- ◆ Encryption of certain data, such as SSN, credit card numbers and other sensitive data
- ◆ Landed Cost Application – track added costs for shipping and importing
- ◆ Banking Application – ACH payments made/received, wire transfer, positive pay
- ◆ Accounts Receivable & Sales Order – email invoices, statements and other forms
- ◆ Direct Deposit – void direct deposit, email employee pay vouchers
- ◆ General Ledger – "active" financial statements w/drill-down, new transaction inquiries
- ◆ Payroll – multiple years of payroll data, encryption, new W2 and W3 forms

...AND MORE!

OSAS 7.5 is expected to release in November 2007. Clients with an active Continuous Enhancement Subscription can receive updates to licensed modules without additional license fee. Watch for Open Systems and ABS mailers!